

# Your Opinion

## Our Website

Venetian Institute  
13, Greencoat Mansions  
Greencoat Row, Westminster  
London SW1P 1PG (UK)

Please spare a few minutes to answer the questions below. Your answers will be vital in helping us to improve the content and layout of the website.

Answer as many questions as possible, but **ignore any questions you do not wish to answer**. Partially completed questionnaires are still of value to us, and we would prefer to receive your feedback with some answers missing rather than not receive it at all.

Thank you for taking the time to complete the survey.

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The Venetian Institute regards your privacy as important. Your responses will be in the strictest confidence (for more information please see our Privacy Statement on [www.venezie.org](http://www.venezie.org)).

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### Your Opinion on Our Website

1. How did you first hear about our website?

*Leaflet*\_\_\_, *Poster*\_\_\_, *Magazine*\_\_\_, *Newspaper*\_\_\_, *Radio*\_\_\_, *Television*\_\_\_, *Public meeting*\_\_\_, *Heard from a friend*\_\_\_, *Internet search engine*\_\_\_, *From another website*\_\_\_, *Other*\_\_\_.

Please specify which/where/other: .....

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2. Is this your first visit to our website? *YES*\_\_\_, *NO*\_\_\_.

3. Did you come looking for something specific? *YES*\_\_\_, *NO*\_\_\_.

If Yes, what? .....

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4. Was it easy to find the information you wanted? *YES*\_\_\_, *NO*\_\_\_.

If No, please tell us the problems you encountered and what improvements you would like to be made: .....

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5. Which parts of the website did you find most useful or did you like most?

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6. Which parts did you find least useful or did you like least? .....

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7. Which other issues or pages would you be interested in seeing on this website?

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8. Is the current design and layout of the website satisfactory? *YES*\_\_\_, *NO*\_\_\_.

9. How would you rate the website overall? *Very Poor*\_\_\_, *Poor*\_\_\_, *Average*\_\_\_, *Good*\_\_\_, *Very Good*\_\_\_.

10. What improvements would you like to be made? .....

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11. If we introduce the possibility of making donations over the Internet, would you be willing to use this secure online payment facility? *Not at all*\_\_\_, *Not likely*\_\_\_, *May be*\_\_\_, *Yes*\_\_\_.

12. Other comments, suggestions or questions: .....

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**IF** you want us to contact you regarding your suggestions or questions please give us your name and e-mail address (or telephone number): .....

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Thank You for Completing the Survey